



## Information Quality Guidelines

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## FCC Information Quality Guidelines

The FCC is dedicated to ensuring that all data it disseminates reflect a level of quality commensurate with the nature and timeliness of the information. Further, the FCC seeks to disseminate all its data as broadly and promptly as possible so that the public can benefit from the FCC's work of ensuring vital and innovative communication services are available to all Americans at reasonable prices. In keeping with this commitment, and in accordance with OMB requirements, the FCC follows these guidelines:

### Final Guidelines

- **Information Quality Guidelines:** [Word](#) | [Acrobat](#) - 10/8/02

### Filing Complaints or Appeals

Parties interested in filing a complaint or appealing the resolution of a complaint about an information dissemination product covered by these guidelines should first read Appendix A, Section 4 of the guidelines (pages 9-10).

They then can file an initial complaint by providing the information identified at <http://www.fcc.gov/omd/dataquality/complaint>. This information can be submitted electronically by clicking on the link found on the [complaint page](#) or by mailing the information to the Federal Communications Commission, 445 12th Street, SW, Data Quality Comments, Room 1-A807, Washington, DC 20554.

A determination will be made within 45 days of the receipt of the complaint on whether correction is warranted.

If the person who requested correction does not agree with this decision, an appeal may be filed with the Commission within 30 days. Appeals must take the form of formal applications for review. Directions on what must be included in the application for review and where to send the material are found in Appendix A, Section 4 of the guidelines (page 10).

### [Information Required When Filing a Data Quality Comment](#)

*last reviewed/updated on 10/8/02*

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Federal Communications  
Commission  
445 12th Street SW  
Washington, DC 20554  
[More FCC Contact Information...](#)

Phone: 888-CALL-FCC (225-5322)  
TTY: 888-TELL-FCC (835-5322)  
Fax: 202-418-0232  
E-mail: [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov)

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